The goal of the Faculty Technology Development Center (FTDC) is to offer the training, assistance, and technical support required to enhance faculty use of technology in classrooms, laboratories, and online applications such as Blackboard. FTDC offers a wide variety of Macintosh and Windows-based computers, an extensive collection of creative software applications, and peripherals that include multiple scanners, CD/DVD duplicators, and assistance for creating and editing digital video and DVDs.

Blackboard

The FTDC is responsible for the administration of the campus Blackboard server. Blackboard, a course management system, provides an easy way for instructors to place materials online. Workshops are offered throughout the year and one-on-one training is provided as needed.

If you need assistance with any aspect of Blackboard, consult the Blackboard Help Pages (olemiss.edu/blackboard) or contact blackboard@olemiss.edu.

Zoom

The University now offers a licensed Zoom account to all UM employees and students.

Go to olemiss.zoom.us and sign in with your WebID and password.

Panopto

Panopto is an online video platform integrated into Blackboard. It provides a seamless way for faculty to add videos to courses and allows for student video submissions. It auto-generates captions, user statistics, and assessment information.

Training

FTDC offers faculty and staff workshops emphasizing the development of classroom media presentations and other instructional technologies.

IT Training - There are various seminars offered quarterly by Information Technology (IT).

See ittraining.olemiss.edu/.

Special sessions for departments or one-on-one training may be arranged by contacting FTDC.

We also offer Zoom drop-in office hours (M-F, 1-2pm CT) for training and assistance.

Respondus

UM has licensed Respondus LockDown Browser and Respondus Monitor. When students use LockDown Browser to take a Blackboard test, they are unable to print, copy, go to other websites, access other applications, or close a test until it is submitted for grading. Respondus Monitor is a webcam feature for LockDown Browser that records students during online, non-proctored exams. When enabled for a test, students are required to use a webcam and microphone with LockDown Browser. After the exam is complete, an instructor can review details of the assessment, even the recorded videos.

Test Scanning

Test scanning equipment is available for use and is located in IT Student Lab in Weir Hall. This scanner may be used for test scoring, surveys, Myers Briggs assessments, etc.

For more information, visit olemis-s.edu/ftdc/testscanning.html.

Attendance

The University must abide by federal guidelines to verify the attendance of students in each class for which they are enrolled. The University is providing two ways for instructors to submit this information: classroom attendance scanners or the attendance verification (AV) interface.

For more attendance information, visit attendance.olemiss.edu or visit ole-miss.edu/gotoclass.
Lab Reservations
There are three teaching labs in Weir Hall. Each lab is available for reservation for class projects, presentations, and training sessions.

Weir 107, Windows PC Teaching Lab, 18-seat
Weir 104, Mac Teaching Lab, 15-seat
Weir 115, Conference/Study Room, 8-seat.

The online reservation form is available at olemiss.edu/ftdc/teachinglab.html.

UM Box
UM Box offers 1 TB of cloud storage for students, faculty and staff. Using your Box account with Box Drive, documents and files on your computer can be automatically backed up to Box as you make changes.
Visit olemiss.box.com/.

Software for Departmental Purchase
Microsoft Office 365 is available for free for office or personal computers.
Licenses for other Microsoft and Adobe software are available through the FTDC. These licenses may be purchased for installation on any university-owned computer. To purchase, you will need to have a departmental account number and the property control number of the computer on which the software will be installed. Complete a software request form (olemiss.edu/software) and FTDC staff will then share the installer with you via UM Box.

AntiVirus software is free for University machines. See https://itsecurity.olemiss.edu/antivirus for details.
E-mail software@olemiss.edu with any questions.

myOleMiss
The University's myOleMiss portal has many applications and features used by faculty throughout the year. These include:

- Course Materials Management
- Attendance
- Class Rolls and Photo Rosters
- Advisee Information
- Grade Submission
- Payroll Information
- Course Synchronization with Blackboard

UM Gmail
UM Gmail accounts are available to employees so that they can use Google Apps for Education in their roles as instructors and students.
Visit go.olemiss.edu to sign up for UM Gmail for Employees.

Qualtrics & Research
UM licenses Qualtrics online survey software to foster research, instruction, and service.
Visit http://uofmississippi.qualtrics.com/ to start creating a survey.
Research software, such as SPSS, etc., is available via myOleMiss—Research Software.

Accessibility
Accessibility & Technology Solutions (ATS) provides a support system for faculty and staff to create an accessible environment for all students, regardless of their abilities.
Services include:
- Accessible technology workshops
- Learning theory workshops
- Course accessibility collaboration
- Technology accessibility evaluations
- Captioning for events or classes
Contact accessibility@olemiss.edu

IT Media
IT Media provides UM faculty and staff with convenient access to current and well functioning multimedia equipment for use in professional endeavors. Free on-campus delivery and setup is provided for a wide variety of equipment.
To reserve equipment or for information, visit olemiss.edu/itmedia.

UMCT
Classroom Technology (UMCT) is administered by the Office of Information Technology with funding from the Provost's Office to enhance the campus infrastructure with equipment such as multimedia lecterns, LCD projectors, and projection screens.

A Rapid Response team provides UMCT users with speedy assistance should they encounter problems with technology in enhanced classrooms. Call 662-915-5222 option 9.
For information on training, the classrooms, or other assistance, visit olemiss.edu/umct.

TACIT
Funded by the Provost Office and facilitated by IT, this program is designed to replace a faculty member's out-dated computer; giving more immediate access to--and ready capacity to create--technology resources. Visit olemiss.edu/tacit/.